



Records: Fast Facts for Benefit Applicants

What is SAVE?

The Systematic Alien Verification for Entitlements (SAVE) Program provides a fast, secure and efficient verification service that allows federal, state, and local benefit-granting and licensing agencies to verify your status when you apply for a license or government benefit. To learn more, visit uscis.gov/save.

What does SAVE need to verify your immigration status?

The benefit-granting or licensing agency must provide SAVE with your current biographic information (first name, last name, and date of birth) **and** a numeric identifier (such as an Alien Number (A#/USCIS#); Form I-94, Arrival/Departure Record Number; Student and Exchange Visitor Information System (SEVIS) ID number; or unexpired foreign passport number).

What happens if SAVE cannot verify your status?

You may correct or update your immigration record with the Department of Homeland Security (DHS). **SAVE cannot correct, renew, or replace records.**

Where do you go to correct, obtain, renew or replace a record?

You must contact the DHS agency that issued your record.

U.S. Citizenship and Immigration Services (USCIS)	Custom Border Protection (CBP)
<p>For instructions and forms on how to obtain, correct, renew, or replace a:</p> <ul style="list-style-type: none"> • Certificate of Citizenship, visit uscis.gov/N-565. • Certificate of Naturalization, visit uscis.gov/N-600. • Form I-551, Permanent Resident Card, visit uscis.gov/I-90. • Form I-766, Employment Authorization Card, visit uscis.gov/I-765. • Form I-94 issued by USCIS, visit uscis.gov/I-94. <p>For questions and assistance:</p> <p>Call the National Customer Service Center (NCSC) at 800-375-5283 (TTY 800-767-1833 for deaf or hard of hearing).</p>	<p>Contact CBP if you need to replace or correct your Form I-94, Arrival-Departure Record.</p> <ul style="list-style-type: none"> • To correct the Form I-94 records that originated at CBP’s Deferred Inspection Sites (DIS), visit the CBP website at cbp.gov/document/guidance/deferred-inspection-sites for a list of all DIS’s <p>If you have questions or need information on the I-94 automation process, visit the CBP INFO Center at https://help.cbp.gov.</p> <p>Student and Exchange Visitor Program (SEVP)</p> <p>If you are a student or exchange visitor and need to correct your record, contact your designated school official (DSO) or responsible officer (RO).</p> <p>If they cannot help you, contact the SEVP Response Center (SRC) at 703-603-3400 or sevp@dhs.gov.</p>