



## Records: Fast Facts for Benefit Applicants

### What is SAVE?

The Systematic Alien Verification for Entitlements (SAVE) Program provides a fast, secure and efficient verification service that allows federal, state, and local benefit-granting and licensing agencies to verify your status when you apply for a license or government benefit. To learn more, visit [uscis.gov/save](https://uscis.gov/save).

### What does SAVE need to verify your immigration status?

The benefit-granting or licensing agency must provide SAVE with your current biographic information (first name, last name, and date of birth) **and** a numeric identifier (such as an Alien Number (A#/USCIS#); Form I-94, Arrival/Departure Record Number; Student and Exchange Visitor Information System (SEVIS) ID number; or unexpired foreign passport number).

### What happens if SAVE cannot verify your status?

You may correct or update your immigration record with the Department of Homeland Security (DHS). **SAVE cannot correct, renew, or replace records.**

### Where do you go to correct, obtain, renew or replace a record?

You must contact the DHS agency that issued your record.

U.S. Citizenship and Immigration Services (USCIS)	Custom Border Protection (CBP)
<p><b>For instructions and forms on how to obtain, correct, renew, or replace a:</b></p> <ul style="list-style-type: none"> <li>• Certificate of Citizenship, visit <a href="https://uscis.gov/N-565">uscis.gov/N-565</a>.</li> <li>• Certificate of Naturalization, visit <a href="https://uscis.gov/N-600">uscis.gov/N-600</a>.</li> <li>• Form I-551, Permanent Resident Card, visit <a href="https://uscis.gov/I-90">uscis.gov/I-90</a>.</li> <li>• Form I-766, Employment Authorization Card, visit <a href="https://uscis.gov/I-765">uscis.gov/I-765</a>.</li> <li>• Form I-94 issued by USCIS, visit <a href="https://uscis.gov/I-94">uscis.gov/I-94</a>.</li> </ul> <p><b>For questions and assistance:</b></p> <p>Call the National Customer Service Center (NCSC) at 800-375-5283 (TTY 800-767-1833 for deaf or hard of hearing).</p>	<p><b>Contact CBP if you need to replace or correct your Form I-94, Arrival-Departure Record.</b></p> <ul style="list-style-type: none"> <li>• To correct the Form I-94 records that originated at CBP’s Deferred Inspection Sites (DIS), visit the CBP website at <a href="https://cbp.gov/document/guidance/deferred-inspection-sites">cbp.gov/document/guidance/deferred-inspection-sites</a> for a list of all DIS’s</li> </ul> <p>If you have questions or need information on the I-94 automation process, visit the CBP INFO Center at <a href="https://help.cbp.gov">https://help.cbp.gov</a>.</p>
	<p><b>Student and Exchange Visitor Program (SEVP)</b></p> <p>If you are a student or exchange visitor and need to correct your record, contact your designated school official (DSO) or responsible officer (RO).</p> <p>If they cannot help you, contact the SEVP Response Center (SRC) at 703-603-3400 or <a href="mailto:sevp@dhs.gov">sevp@dhs.gov</a>.</p>